From torts to sorts

F|S|C
FRIEDMAN SUDER & COOKE

Friedman, Suder & Cooke
Fort Worth, TX
www.fsclaw.com

Friedman, Suder & Cooke is a boutique law firm serving clients throughout the United States in various types of complex civil litigation, most often involving business, intellectual property, oil and gas, or trust and estate disputes.

About Southwest Office Systems
Simply Outstanding Service by Simply Outstanding People... we have the people, the expertise and the technology to enhance your staff's productivity. It is our job to make it as simple as touching that green button and receiving a crisp, clean copy. To find out how our products add value to your business while increasing your bottom line, visit *www.sostexas.com*.

PaperCut product: PaperCut MF
Year Installed: 2012
Number of Workstations: 21
Number of Users: 25

The Problem
Tracking print jobs on paper, incompatible client/matter codes, and the need for greater billing accuracy led the firm to seek a simple, secure print management solution. Changing technology in the legal industry required the largely paper-based environment to go digital.

How Did PaperCut Help?
Choosing PaperCut MF over a more expensive print management software allowed the firm to implement the features it needed to manage and recover print costs while leaving room for future integration with their existing billing software. Using **Client Billing** enabled users to charge clients for prints, copies, scans and faxes with 100% accuracy. With PaperCut MF's **Print Archiving** and **Reports**, office administrators can rest easy knowing what was printed and who printed it.

The Results
PaperCut MF's intuitive user interface made it simple for staff to assign prints and copies to the correct client or matter.

Ease of Use Accurate billing coupled with a reduction in wasted paper and toner has saved the firm a tremendous amount of money.

Document Capture Transforming the environment from a manual print process to a digital workflow has helped usher in a modern office.

> **"**It has been an incredible time saver for our firm, as well as a money saver.**"**

Carol Cameron
Office Manager

Manually Tracking Jobs

As a document-heavy industry, legal offices without an effective print management solution in place are more likely to see their revenue walk out of the door disguised as print costs. At Friedman, Suder & Cooke, office managers and paralegals were tasked with the time-consuming job of manually tracking copies and print jobs. This antiquated system limited productivity and absorbed a large amount of the small firm's valuable time. After demoing a competitive software, the civil litigation firm implemented PaperCut MF, a powerful print management solution designed to improve cost recovery and increase efficiency.

A New Solution

At the recommendation of Southwest Office Systems, the largest minority-owned, independent office equipment dealer in the Southwest, the administration purchased PaperCut MF and installed the software across their fleet. Within just a few days, PaperCut MF alleviated all of the pains users had grown used to. The new print environment allowed office staff to:

- Allocate expenses to the appropriate client or matter with ease.
- Recover print costs and time by increasing billback accuracy.
- Capture prints and copies through a desktop application.

Ease & Accountability

Since implementing PaperCut MF, administrators at Friedman, Suder & Cooke haven't received any complaints. Reporting and Print Archiving gives the firm's office manager peace of mind knowing what has been printed and who printed it. Users can hit just a few buttons on the device interface to assign costs to the right client or matter. Administrators no longer have to worry about allocating 10,000 pages to an inactive client. With PaperCut MF, the firm has saved a tremendous amount of money and it's simple for staff to make prints and copies.