

IMPORTANT UPDATE: HARDWARE TARIFF DISCLOSURES



Please be advised of the potential development on tariffs that could affect certain hardware products provided by ACDI. While no immediate changes are in effect, there is a possibility that new government-imposed tariffs could be introduced on specific hardware components or finished goods.

ACDI is actively monitoring this evolving situation. In the event these tariffs are implemented, they may result in immediate pricing impacts. Due to the nature of such regulatory changes, any resulting price adjustments would take effect immediately and fall outside our standard contractual notice periods.

Please be assured that:

- **Our Commitment to Fairness:** We are dedicated to ensuring that any changes are as minimal and equitable as possible.
- **Transparent Communication:** Should pricing adjustments become necessary, we will communicate them clearly and promptly based on information received from our vendors.
- **Consistent Service Quality:** Our commitment to service excellence, product reliability, and your satisfaction remains unchanged.

We understand that changes of this nature can be concerning, and we are committed to keeping you fully informed as the situation evolves. If you have any questions about how this may affect our future business together, please don't hesitate to reach out to your ACDI account representative.

Thank you for your continued trust and partnership as we navigate these developments together.

Regards,

Ben Crumpton
Director of Finance